REQUEST FOR PROPOSALS

TO AUDIT OIL RECYCLING CENTERS AND COORDINATE OIL RECYCLING PUBLICITY AND PROGRAMS FOR THE SONOMA COUNTY WASTE MANAGEMENT AGENCY

Proposals due 3:00 p.m. on May 21, 2012

Submit proposal to:
Lisa Steinman, Waste Management Specialist
Sonoma County Waste Management Agency
2300 County Center Drive, Suite B100
Santa Rosa, CA 95403
1. **INTENT AND BACKGROUND** ................................................................. 2
   1.1 Definitions .......................................................................................... 2
   1.2 Overview of Requested Services ......................................................... 2
2. **GENERAL INFORMATION** ................................................................. 2
   2.1 Questions ............................................................................................. 2
   2.2 AGENCY Contact for Information ...................................................... 3
   2.3 Appeals Process ................................................................................... 3
   2.4 Confidentiality .................................................................................... 3
3. **INSTRUCTIONS TO PROPOSERS AND PROCEDURES FOR SUBMITTAL** ....... 4
   3.1 Submittal Rules ................................................................................... 4
   3.2 Evaluation Process .............................................................................. 4
   3.3 Rights of the AGENCY ......................................................................... 5
4. **PROPOSAL REQUIREMENTS** ............................................................. 5
   4.1 Submission Requirements .................................................................. 5
   4.2 Proposed Scope of Work ..................................................................... 6
   4.3 Insurance ............................................................................................ 6
   4.4 Qualifications and Experience of Firm .............................................. 7
   4.5 Agreement to Audit Oil Recycling Centers and Coordinate Oil Recycling Publicity and Programs ................................................................................................................................. 7
5. **SCHEDULE** ......................................................................................... 7
6. **ATTACHMENTS** .................................................................................... 7

   Exhibit A: Scope of Work
   Exhibit B: Proposal Authorization and Acknowledgement Form
   Exhibit C: Form of Agreement
   Attachment A Scoring Criteria

Request for Proposals to Audit Oil Recycling Centers and Coordinate Oil Recycling Publicity and Programs for the Sonoma County Waste Management Agency
1. INTENT AND BACKGROUND

1.1 Definitions

This section contains definitions that are used throughout this RFP.

**AGENCY:** The Sonoma County Waste Management Agency, a joint powers authority composed of the County of Sonoma and the nine incorporated jurisdictions within Sonoma County: Cloverdale, Cotati, Healdsburg, Petaluma, Rohnert Park, Santa Rosa, Sebastopol, Sonoma, and Windsor.

**CALRECYCLE:** The Department of Resources Recycling and Recovery (CalRecycle) is responsible for solid waste management activities in California.

**CONTRACTOR** Oil Contractor

**DO-IT-YOURSELF** Do-it-yourself oil changers

**OPP** CalRecycle’s Oil Payment Program is non-competitive and provides payments/funds to establish and maintain used oil and used oil filter collection/recycling programs

**RFP** Request for Proposals

1.2 Overview of Requested Services

The Sonoma County Waste Management Agency (AGENCY) is seeking an Agreement through February 11, 2017 with a CONTRACTOR to audit oil recycling centers and coordinate oil recycling publicity and oil programs in Sonoma County. Currently funded through CalRecycle’s Oil Payment Program, the Agency operates a program to encourage recycling opportunities and help prevent illegal disposal for used motor oil and filters.

Exhibit A: Scope of Work will define the proposed scope of services for this RFP.

2. GENERAL INFORMATION

The general guidelines for preparing a response to this RFP are explained in this section.

2.1 Questions

All questions pertaining to this RFP must be directed to:

Lisa Steinman, Waste Management Specialist  
Sonoma County Waste Management Agency  
2300 County Center Drive, Suite B100  
Santa Rosa, CA 95403  
fax: 707/565-3701 e-mail: Lisa.Steinman@sonoma-county.org
Questions must be submitted no later than 3:00 p.m. on May 4, 2012; no response will be made to questions submitted after this date. An addendum to this RFP will be prepared in response to any questions received. The PROPOSER is solely responsible for providing their email address and fax number by May 4, 2012 to the contact above so that the addendum can be circulated as soon as available. The AGENCY cannot assure that every entity receiving a RFP will receive the addenda. All addenda shall become part of the Agreement documents, and all PROPOSERS are bound by such addenda, whether or not received by the PROPOSER.

2.2 AGENCY Contact for Information

All requests for additional information regarding this RFP should be directed to the AGENCY’s Waste Management Specialist, noted above. Do not directly contact other AGENCY staff or members of the Board of Directors. Individuals or organizations that do so may be disqualified from further consideration. AGENCY will recognize only those responses to inquiries issued in writing by AGENCY in Addendum form as binding modifications to this RFP.

2.3 Appeals Process

Should any PROPOSER dispute the AGENCY’s determinations and findings during the RFP process, such PROPOSER shall give the AGENCY written notice of the matter in dispute within five (5) days of PROPOSER’s first knowledge of the decision or determination. The PROPOSER shall thereafter, within ten (10) days of PROPOSER’s first knowledge of the AGENCY decision or determination in dispute, provide AGENCY with a complete and comprehensive “Statement of Dispute” that discusses all the reasons why the PROPOSER disputes the AGENCY’s determination or decision and submit all documentary evidence relied on by the PROPOSER. The Statement of Dispute must meet the following conditions and requirements:

a. The Statement of Dispute must contain a complete statement of the factual and legal basis for the protest.

b. The Statement of Dispute must specifically refer to the specific portions of the RFP, which form the basis for the protest, and all documentary evidence relied upon.

c. The Statement of Dispute must include the name, address and telephone number of the person representing the protesting party.

d. The party filing the Statement of Dispute must concurrently transmit a copy of the initial protest document and any attached documentation to all other parties with a direct financial interest, which may be adversely affected by the outcome of the protest. Such parties shall include all other PROPOSERS, who shall have seven (7) calendar days to respond to the Statement of Dispute.

The AGENCY will review the Statement of Dispute, and may elect to hold an administrative hearing thereon, and may request PROPOSER to produce such further evidence as AGENCY deems material to a decision on the issue, after which time AGENCY will issue a determination which shall be final. The procedure and time limits set forth in this paragraph are mandatory and are the PROPOSER’s sole and exclusive remedy in the event of protest and failure to comply with these procedures shall constitute a waiver of any right to further pursue the protest, including filing a Government Code Claim or legal proceedings. Failure to strictly follow this procedure shall waive any further rights to dispute the AGENCY’s decisions and determinations made during the RFP process.

2.4 Confidentiality

AGENCY has made a determination in accordance with Section 6255 of the Government Code that all Proposals submitted in response to this RFP shall not be made public by AGENCY until the time AGENCY is considering award of a contract for the services. In addition, AGENCY has made a determination in
accordance with Section 6255 of the Government Code that all PROPOSER proprietary financial information which is specifically identified by the PROPOSER as “confidential” shall not be made public by AGENCY and shall be returned to each PROPOSER, unless otherwise required by law. In the event a PROPOSER wishes to claim other portions of its proposal exempt from disclosure under the Public Records Act, it is incumbent upon PROPOSER to clearly identify those portions with the word “confidential” printed on the lower right-hand corner of the page, along with a written justification as to why such information should be exempt from disclosure. Blanket designations of “confidential” shall not be effective. However, AGENCY will make a decision based upon applicable laws. AGENCY shall notify PROPOSER of any requests for disclosure under the Public Records Act. If the PROPOSER wishes to prevent the disclosure of such material, the PROPOSER shall bear the sole burden of seeking review in a court of competent jurisdiction. In addition, PROPOSER shall defend and indemnify AGENCY from any claims and/or litigation relating to a claim of confidentiality.

Proprietary or confidential data must be readily separable from the proposal in order to facilitate eventual public inspection of the non-confidential portion of the proposal. The cost of services shall not be designated as proprietary or confidential information.

3. INSTRUCTIONS TO PROPOSERS AND PROCEDURES FOR SUBMITTAL

3.1 Submittal Rules

Proposals must be presented in accordance with the information requested in Section 4, Proposal Requirements. Other relevant information that the PROPOSER feels is appropriate may be included. The following rules shall apply:

1. All proposals shall be submitted in writing and be in accordance with the requirements of this Request for Proposals. No facsimile or emailed proposals will be accepted.

2. Three (3) copies of the proposal shall be submitted to the AGENCY no later than 3:00 p.m. on the time clock located at 2300 County Center Drive, Suite B100, Santa Rosa, California, on May 21, 2012. The package of proposals must be clearly labeled on the outside with the name and the address of the firm submitting the proposal with the words: "RFP to Audit Oil Recycling Centers and Coordinate Oil Recycling Publicity and Programs" in the address. One of the copies of the proposal shall be unbound to allow for ease of copying. Proposals must be addressed and delivered to the AGENCY contact found in Section 2.1 above.

3. PROPOSERS shall label one of the copies "Original", which shall govern in the event of any inconsistency among copies of the proposal. This original copy shall be bound.

4. Each proposal shall be printed on 8 1/2" by 11" paper, double-sided where appropriate, or if larger paper is required, it must be folded to 8 1/2" by 11". Paper should be at least 30% post-consumer recycled content.

5. Each proposal shall include all information required by this RFP and any subsequent addenda.

6. Proposals received after the required submittal date will be rejected and will be returned unopened. The AGENCY will not, in any manner, be liable or responsible for any late delivery of proposals.

3.2 Evaluation Process

The AGENCY shall evaluate each proposal. All determinations with regard to the evaluation of proposals will be at the sole discretion of the AGENCY. Each proposal shall first be evaluated for completeness and for compliance with the requirements of this RFP. The AGENCY will then evaluate the benefit of the proposed services described in the proposal to the AGENCY and its citizens. For Evaluation Criteria, refer to Attachment A.
3.3 Rights of the AGENCY

PROPOSERS shall submit an appropriately signed Exhibit B – Proposal Authorization and Acknowledgement Form stating that the PROPOSER agrees with the rights of the Agency as described below. The AGENCY shall have the right to:

1. Award an agreement for services described in this RFP.
2. Reject all proposals and not award an agreement.
3. Reject any proposal.
4. Select a proposal other than the lowest cost/highest payment proposal.
5. If during the course of negotiations with a selected PROPOSER, the AGENCY determines in its sole discretion that an acceptable Agreement cannot be negotiated, the AGENCY reserves the right to suspend negotiations with that PROPOSER and begin negotiations with another PROPOSER. Also, the AGENCY reserves the right to undertake simultaneous negotiations of the final Agreement with more than one PROPOSER.
6. Waive defects and/or irregularities in any proposal.
7. Request from any PROPOSER at any time during the evaluation process, clarification of any information contained in the proposal.
8. Request “Best and Final” offers.
9. Conduct interview(s) with any PROPOSER(s).
10. Negotiate terms and conditions that are different from those described in this RFP and Agreement.
11. Contact references provided and seek information from any client with which the PROPOSER has done business.
12. Take other such action that best suits the needs of the AGENCY and/or its citizens.

PROPOSERS are notified that the costs of preparing and submitting proposals and the risks associated therewith shall be borne solely by the PROPOSER. No compensation will be provided to PROPOSERS for work performed or costs incurred during the preparation, submittal or evaluation of Proposals neither for the negotiation or execution and delivery of an Agreement awarded as a result of this RFP.

4. PROPOSAL REQUIREMENTS

A proposal shall be complete and concise and should be prepared in substantial conformance with the format and order described below to assist in the review process. A Proposal that omits or inadequately addresses any of the topics below may be rejected.

4.1 Submission Requirements

Please submit the following information:

1. Letter of Submission
The proposal must contain a submission letter that contains the PROPOSER's unconditional acceptance of the performance obligations set forth in the RFP. An officer of the proposing entity authorized to bind the PROPOSER to the proposal terms must sign this letter.

The Letter of Submission shall also include a description of the ownership of the proposing company, including, but not limited to:

- Official name and address. Indicate the type of entity and list its officers (e.g. corporation, partnership, sole proprietorship). Indicate the date and place of incorporation or organization.
- If entity is a joint venture, submit a current copy of the joint venture agreement or contract.
- Federal Employer I.D. Number.
- Complete name, mailing address, phone number, fax number and email address (if available) of the person to receive notices and who is authorized to make decisions or represent the company with respect to this RFP.

2. History and Experience

The proposal must contain the PROPOSER's History and Experience (Attachment A).

3. Budget

The proposal must contain a Budget (Attachment A) specific to Exhibit A: Scope of Work which includes budget allocations for staff time, site visits, data collection, publicity, reporting, workshops and meetings, etc.

4. Resumes of Key Personnel

The proposal must contain resumes of the key personnel for this project.

5. Proposal Authorization and Acknowledgement Form

The proposal must contain a completed Exhibit B: Authorization and Acknowledgement Form

4.2 Proposed Scope of Work

The proposed scope of services is included in this RFP as Exhibit A – Scope of Work.

4.3 Insurance

The PROPOSER should demonstrate the ability to submit proof of the required insurance as set forth in the Agreement. Prior to award of the Agreement, the successful PROPOSER shall furnish the AGENCY with Certificates of Insurance clearly evidencing all required insurance and endorsements. The successful PROPOSER shall procure and maintain for the duration of the Agreement, insurance against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder by the successful PROPOSER, its agents, representatives, employees or subcontractors.

See the sample contract (Exhibit C: Form of Agreement) for details.

Request for Proposals to Audit Oil Recycling Centers and Coordinate Oil Recycling Publicity and Programs for the Sonoma County Waste Management Agency
4.4 Qualifications and Experience of Firm

The proposal should include the PROPOSER's experience relevant to the requested services and qualifications and resumes of key personnel that will be assigned to the management of the Agreement.

PROPOSER should provide a minimum of two (2) California governmental clients that the AGENCY may contact to conduct a reference check regarding provision of the proposed service.

If the PROPOSER cannot provide all of the information requested under Section 4.4 above, then the PROPOSER must provide descriptions of similar work performed for other clients. In either case, the description shall list the:

- dates and a description of the services that were provided;
- names and responsibilities of the team members involved with the referenced work; and
- name, address, and telephone number of a contact person of each client who would be most familiar with the services provided.

4.5 Agreement to Audit Oil Recycling Centers and Coordinate Oil Recycling Publicity and Programs

The selected PROPOSER must execute the Agreement and submit Exhibit B, acknowledging their willingness to sign the Agreement to Audit Oil Recycling Centers and Coordinate Oil Recycling Publicity and Programs attached hereto as Exhibit C to this RFP, unless modified pursuant to the procedures set forth herein. PROPOSER shall identify in its proposal any proposed modifications to the Agreement to Audit Oil Recycling Centers and Coordinate Oil Recycling Publicity and Programs.

5. SCHEDULE

<table>
<thead>
<tr>
<th>Date</th>
<th>Action</th>
<th>Responsible Party</th>
</tr>
</thead>
<tbody>
<tr>
<td>April 20, 2012</td>
<td>Distribution of RFP</td>
<td>AGENCY</td>
</tr>
<tr>
<td>May 4, 2012</td>
<td>Submit Addenda Distribution Information</td>
<td>PROPOSER</td>
</tr>
<tr>
<td>May 4, 2012</td>
<td>Submit Written Questions</td>
<td>PROPOSER</td>
</tr>
<tr>
<td>May 21, 2012</td>
<td>Proposals Due (3:00 p.m.)</td>
<td>PROPOSER</td>
</tr>
<tr>
<td>June 16, 2012</td>
<td>Award of Agreement (tentative)</td>
<td>AGENCY</td>
</tr>
</tbody>
</table>

6. ATTACHMENTS

- Exhibit A: Scope of Work
- Exhibit B: Proposal Authorization and Acknowledgement Form
- Exhibit C: Form of Agreement
- Attachment A: Scoring Criteria
CONTRACTOR shall assist AGENCY staff to accomplish the goals of the Used Oil Recycling Program, which is funded by the Department of Resources Recycling and Recovery's (CalRecycle) Oil Payment Program (OPP). The tasks to be addressed include:

- site visits and data gathering for certified collection centers in Sonoma County, as required by CalRecycle
- assist centers with various aspects of the program
- publicity & education on recycling of used oil and filters
- liaison with related programs
- assist with reporting requirements to CalRecycle

Task I. Site Visits to Used Oil Collection Centers

The site visits are anonymous field audits of oil recycling centers. The goals are to learn how well collection centers are serving the do-it-yourself public, and to determine compliance with CalRecycle requirements, such as signage and offering the rebate for used oil.

Sub-tasks:
- A. Use existing methodology, utilizing local car club volunteers.
- B. Conduct visits
- C. Compile results.
- D. Inform the centers of results with individual letters and follow-up as needed.
- E. Problem-solve to correct issues observed during visits.

Task II. Gather Data from Used Oil Collection Centers.

Interview managers of all collection centers by phone and/or in person, and collect and tabulate log forms where available. Goals are to learn of any questions or issues managers need help with; to complete information gathering required by CalRecycle; and to determine the quantity of oil and oil filters collected from the do-it-yourself public. This will also include gathering information from public-sponsored programs.

Sub-tasks:
- A. Conduct phone interviews and/or site visits.
- B. Follow-up on any issues or questions.
- C. Compile results of interviews.

Task III. Liaison for Related & Regional Programs

Examples include but are not limited to: 1) Local storm-water programs; 2) regional Spanish-language and English-learner outreach; 3) curbside oil and filter recycling; and 4) others as they arise. Attend meetings, plan coordinated efforts and allocate budgets subject to approval.

Task IV. Program Publicity

Inform the do-it-yourself public of the importance of recycling used oil and filters and of the locations of used oil collection centers. Audiences may include government and commercial fleet managers (for outreach on re-refined oil); and targeted groups such as high school students; Spanish-speaking or other ethnic resident groups; boaters; multifamily residents; etc.
Sub-tasks:
A. Maintain accurate information for existing outreach efforts including the Eco-Desk recorded information (English and Spanish), the Sonoma County Recycling Guide (English and Spanish) and the Earth911.com website.
B. Develop outreach program ideas such as media releases, ads in local publications, high school programs, special interest groups etc. Research issues and costs and make recommendations.
C. Implement outreach programs, subject to approval. Utilize existing materials wherever possible.

Task V. Serve as Primary Contact for Collection Centers

Work with collection center managers to resolve questions, issues, and problems. Examples include illegal after-hours dumping of oil, contaminated oil, confusion regarding requirements and procedures of CalRecycle, etc.

Sub-tasks:
A. Maintain contact with center managers; make sure they know who to call for help.
B. Answer questions and concerns that arise during interviews or as initiated by center managers.
C. Assist any new or prospective centers with logistics. This may include developing new centers, including researching needs for new equipment, etc.
D. Provide centers with contamination detectors ("sniffers"), signs, and other program materials as needed.
E. Contact each certified collection center as it becomes due for re-certification to provide assistance and answer questions and concerns.
F. Keep centers stocked with Recycling Guides (English and Spanish) and information on the Household Hazardous Waste Facility, to provide information on management of contaminated oil and oil filters.
G. Maintain the program to assist certified centers to obtain rebates from CalRecycle. This includes sending participating centers a rebate form each quarter, answering questions and seeking information from CalRecycle on their behalf.
H. Receive and pay bills for oil filter collection and recycling from participating used oil collection centers.

Task VI. Workshops and Meetings

Sub-tasks:
A. Meet with AGENCY staff as needed, by phone and in person.
B. Attend informational workshops and meetings sponsored by CalRecycle and others where information relevant to oil recycling is being disseminated.

Task VII. Reporting

Sub-tasks:
A. In addition to reports documenting specific tasks, draft portions of the AGENCY’s Annual Report and Progress Reports required by CalRecycle related to performed work, as requested by staff.
B. Maintain records including time logs, receipts, etc. as required by CalRecycle.
Attachment A: Scoring Criteria

RFP to Audit Oil Recycling Centers and Coordinate Oil Recycling Publicity and Programs

To enable the Sonoma County Waste Management Agency (AGENCY) to evaluate potential Oil Contractors, please address each of the items below. AGENCY staff will evaluate the Proposals based on completeness of answers to the items below and use of the following scoring criteria. Each item (1-7) will be scored with a maximum score of 100 points being possible.

**HISTORY AND EXPERIENCE:**

Please provide answers to the following questions (additional pages may be attached to this form as needed):

<table>
<thead>
<tr>
<th>Question 1 (15 points): General questions</th>
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<tbody>
<tr>
<td><strong>Type of business?</strong></td>
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<tr>
<td><strong>How many employees (if any)?</strong></td>
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<table>
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<tr>
<th>Question 2 (10 points): Experience working with government departments</th>
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<tbody>
<tr>
<td>Have you worked with government agencies before? Please describe.</td>
</tr>
<tr>
<td>If yes, name agency/office and date worked__________________________</td>
</tr>
<tr>
<td>Reference name______________________ Reference phone________________</td>
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<table>
<thead>
<tr>
<th>Question 3 (15 points): Experience coordinating used motor oil and filter recycling, publicity and auditing</th>
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</thead>
<tbody>
<tr>
<td>Please provide your experience auditing oil recycling centers and coordinating oil recycling publicity programs?</td>
</tr>
<tr>
<td>If yes, explain?____________________________________________</td>
</tr>
<tr>
<td>Date worked______________________________________________</td>
</tr>
<tr>
<td>Reference name______________________ Reference phone________________</td>
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<table>
<thead>
<tr>
<th>Question 4 (15 points): Experience conducting education and outreach specific to solid waste and recycling</th>
</tr>
</thead>
<tbody>
<tr>
<td>Experience conducting education and outreach specific to solid waste and recycling?</td>
</tr>
<tr>
<td>If yes, explain?____________________________________________</td>
</tr>
<tr>
<td>Date worked______________________________________________</td>
</tr>
<tr>
<td>Reference name______________________ Reference phone________________</td>
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<thead>
<tr>
<th>Question 5 (5 points): Familiarity with the Department of Resources Recycling and Recovery’s Oil Payment Program</th>
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<tbody>
<tr>
<td>Please provide specific details.</td>
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</table>

<table>
<thead>
<tr>
<th>Question 6 (10 points): Familiarity with solid waste management recycling and solid waste activities in Sonoma County</th>
</tr>
</thead>
<tbody>
<tr>
<td>Please provide specific details.</td>
</tr>
</tbody>
</table>
**BUDGET:**

Company name_________________________________ Contact person____________________

**Question 7 (30 points): Budget**

Please complete a sample budget specific to this project (See Exhibit A: Scope of Services) which includes budget allocations for staff time, site visits, data collection, publicity, reporting, workshops and meetings, etc. Key Personnel: please include the principal hourly rate and all staff hourly rates.

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**Question 8 (No Points):** Does the Proposer have any exceptions or changes to the requested services or contract language? (An excessive number of requested changes to the contract language will be disfavored and may be a basis for non-awarding of the Agreement.)
NAME OF PROPOSER ______________________________________________________________

ORGANIZATION ________________________________________________________________

1. The undersigned is a Proposer under this RFP and possesses the legal authority to submit this Proposal.

2. The undersigned is authorized to conduct all negotiations for and legally bind the Proposer in all matters relating to this Proposal submittal.

3. The undersigned has reviewed, understands, is able to comply with and agrees to be bound by the conditions described in the Agreement for Electronic Waste Collection Event Services (Exhibit C) and this RFP.

4. The undersigned certifies that this Proposal is irrevocable until ___________________, 2012 (minimum of 120 days from submittal).

5. The undersigned acknowledges that the Agency reserves the following rights and options related to proposals submitted in response to the RFP:
   - Award a single agreement for all services described in this RFP.
   - Award separate agreements to multiple Proposers for specific services described in this RFP.
   - Reject all Proposals and not award an agreement.
   - Reject any Proposal.
   - Select a Proposal other than the highest payment Proposal.
   - If during the course of negotiations with a selected Proposer, the Agency determines in its sole discretion that an acceptable Agreement cannot be negotiated, the Agency reserves the right to suspend negotiations with that Proposer and begin negotiations with another Proposer. Also, the Agency reserves the right to undertake simultaneous negotiations of the final Agreement with more than one Proposer.
   - Waive defects and/or irregularities in any Proposals.
   - Request from any Proposer at any time during the evaluation process, clarification of any information contained in the Proposal.
- Request “Best and Final” offers.
- Conduct interview(s) with any Proposer(s).

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**Exhibit B (continued)**

- Negotiate terms and conditions that are different from those described in this RFP and Agreement.
- Contact references provided and seek information from any agency with which the Proposer has done business.
- Take other such action that best suits the needs of the County and/or its citizens.

**Form of Agreement**

_____ The undersigned has carefully reviewed the forms of Agreement contained in the RFP and is prepared to agree to the terms and conditions stated therein.

_____ The undersigned has carefully reviewed the forms of Agreement contained in the RFP and is prepared to agree to the terms and conditions of the forms with the proposed modifications attached hereto. (Proposer must attach any proposed modifications to the forms of Agreement.)

Print Name: _____________________________
Title: _____________________________
Organization: _____________________________
Telephone: _____________________________
Facsimile: _____________________________
E-Mail Address: _____________________________ (optional)
Signature: _____________________________ Date: _____________________________
This agreement ("Agreement"), dated as of __________, 2012 ("Effective Date") is by and between the Sonoma County Waste Management Agency, (hereinafter "Agency"), and ____________________________, a [include description of Contractor, e.g., “a California Corporation”, etc., if appropriate] (hereinafter "Contractor").

RECEITALS

WHEREAS, Contractor represents to Agency that it is duly qualified firm experienced in public education and related services; and

WHEREAS, in the judgment of the Board of Directors of Agency, it is necessary and desirable to employ the services of Contractor to assist in the implementation of its oil recycling.

NOW, THEREFORE, in consideration of the foregoing recitals and the mutual covenants contained herein, the parties hereto agree as follows:

AGREEMENT

1. Scope of Services.

1.1 Contractor’s Specified Services. This Agreement is entered into for the purpose of establishing a contract to audit oil recycling centers and coordinate oil recycling publicity and programs. Contractor shall perform services as defined in Exhibit “A”, Proposed Scope of Services, attached hereto and incorporated herein.

1.2 Cooperation with Agency. Contractor shall cooperate with Agency and Agency staff in the performance of all work hereunder.

1.3 Performance Standard. Contractor shall perform all work hereunder in a manner consistent with the level of competency and standard of care normally observed by a person practicing in Contractor’s profession. If Agency determines that any of Contractor's work is not in accordance with such level of competency and standard of care, Agency, in its sole discretion, shall have the right to do any or all of the following: (a) require Contractor to meet with Agency to review the quality of the work and resolve matters of concern; (b) require Contractor to repeat the work at no additional charge until it is satisfactory; (c) terminate this Agreement pursuant to the provisions of Article 4; or (d) pursue any and all other remedies at law or in equity.
1.4 Assigned Personnel.

a. Contractor shall assign only competent personnel to perform work hereunder. In the event that at any time Agency, in its sole discretion, desires the removal of any person or persons assigned by Contractor to perform work hereunder, Contractor shall remove such person or persons immediately upon receiving written notice from Agency.

b. Any and all persons identified in this Agreement or any exhibit hereto as the project manager, project team, or other professional performing work hereunder are deemed by Agency to be key personnel whose services are a material inducement to Agency to enter into this Agreement, and without whose services Agency would not have entered into this Agreement. Contractor shall not remove, replace, substitute, or otherwise change any key personnel without the prior written consent of Agency.

c. In the event that any of Contractor’s personnel assigned to perform services under this Agreement become unavailable due to resignation, sickness or other factors outside of Contractor’s control, Contractor shall be responsible for timely provision of adequately qualified replacements.

2. Payment. For all services and incidental costs required hereunder, Contractor shall be paid in accordance with the payment schedule attached hereto as Attachment B. Since this Agreement is reliant on the Oil Payment Program Funds from the Department of Resources Recycling and Recovery which are allocated annually, Contractor may only expend the budget for the then-current fiscal year, plus any funds rolled over from the prior fiscal year, regardless of the total value of this Agreement. The fiscal year for the Agency is from July 1 to June 30. Agency shall withhold ten percent (10%) retainer on all payments. Retainer shall be released upon satisfactory completion of the services set forth in Exhibit A, Scope of Work, at the end of each fiscal year.

3. Term of Agreement. The term of this Agreement shall be from ______________ to ______________, unless terminated earlier in accordance with the provisions of Article 4 below.

4. Termination.

4.1 Termination Without Cause. Notwithstanding any other provision of this Agreement, at any time and without cause, Agency shall have the right, in its sole discretion, to terminate this Agreement by giving ten (10) days written notice to Contractor.
4.2 Termination for Cause. Notwithstanding any other provision of this Agreement, should Contractor fail to perform any of its obligations hereunder, within the time and in the manner herein provided, or otherwise violate any of the terms of this Agreement, Agency may immediately terminate this Agreement by giving Contractor written notice of such termination, stating the reason for termination.

4.3 Delivery of Work Product and Final Payment Upon Termination.

In the event of termination, Contractor, within 14 days following the date of termination, shall deliver to Agency all materials and work product subject to Section 9.9 and shall submit to Agency payment up to the date of termination.

5. Indemnification. Contractor agrees to accept all responsibility for loss or damage to any person or entity, including but not limited to Agency, and to defend, indemnify, hold harmless, reimburse and release Agency, its officers, agents, and employees, from and against any and all actions, claims, damages, disabilities, liabilities and expense including, but not limited to, attorneys’ fees and the cost of litigation incurred in the defense of claims as to which this indemnity applies or incurred in an action by Agency to enforce the indemnity provisions herein, whether arising from personal injury, property damage or economic loss of any type, that may be asserted by any person or entity arising out of or in connection with the performance of Contractor hereunder, but, to the extent required by law, excluding liability due to the sole negligence or willful misconduct of Agency. If there is a possible obligation to indemnify, Contractor’s duty to defend with legal counsel acceptable to Agency, exists regardless of whether it is ultimately determined that there is not a duty to indemnify. This indemnification obligation is not limited in any way by any limitation on the amount or type of damages or compensation payable to or for Contractor or its agents.

6. Insurance. With respect to performance of work under this Agreement, Contractor shall maintain and shall require all of its subcontractors, consultants, and other agents to maintain, insurance as described below:

6.1 Workers’ Compensation Insurance. Workers’ compensation insurance with statutory limits as required by the Labor Code of the State of California. Said policy shall be endorsed with the following specific language:

This policy shall not be cancelled or materially changed without first giving thirty (30) days' prior written notice to the Agency.

6.2 General Liability Insurance. Commercial general liability insurance covering bodily injury and property damage using an occurrence policy form, in an amount no less than One Million Dollars ($1,000,000.00) combined single limit for
each occurrence. Said commercial general liability insurance policy shall either be endorsed with the following specific language or contain equivalent language in the policy:

a. The Agency, its Board of Directors and staff, is named as additional insured for all liability arising out of the operations by or on behalf of the named insured in the performance of this Agreement.

b. The inclusion of more than one insured shall not operate to impair the rights of one insured against another insured, and the coverage afforded shall apply as though separate policies had been issued to each insured, but the inclusion of more than one insured shall not operate to increase the limits of the company's liability.

c. The insurance provided herein is primary coverage to the Agency with respect to any insurance or self-insurance programs maintained by the Agency.

d. This policy shall not be cancelled or materially changed without first giving thirty (30) days prior written notice to the Agency.

6.3 Automobile Insurance. Automobile liability insurance covering bodily injury and property damage in an amount no less than One Million Dollars ($1,000,000) combined single limit for each occurrence. Said insurance shall include coverage for owned, hired, and non-owned vehicles. Said policy shall be endorsed with the following language:

This policy shall not be cancelled or materially changed without first giving thirty (30) days prior written notice to the Agency.

6.4 Professional Liability Insurance. Professional liability insurance for all activities of Contractor arising out of or in connection with this Agreement in an amount no less than One Million Dollars ($1,000,000) combined single limit for each occurrence. Said policy shall be endorsed with the following specific language:

This policy shall not be cancelled or materially changed without first giving thirty (30) days prior written notice to the Agency.

6.5 Documentation. The following documentation shall be submitted to the Agency:

a. Properly executed Certificates of Insurance clearly evidencing all coverages, limits, and endorsements required above. Said Certificates shall be submitted prior to the execution of this Agreement. Contractor
agrees to maintain current Certificates of Insurance evidencing the above- required coverages, limits, and endorsements on file with the Agency for the duration of this Agreement.

b. Signed copies of the specified endorsements for each policy. Said endorsement copies shall be submitted within thirty (30) days of execution of this Agreement.

c. Upon Agency's written request, certified copies of the insurance policies. Said policy copies shall be submitted within thirty (30) days of Agency's request.

6.6 Policy Obligations. Contractor's indemnity and other obligations shall not be limited by the foregoing insurance requirements.

6.7 Material Breach. If Contractor, for any reason, fails to maintain insurance coverage which is required pursuant to this Agreement, the same shall be deemed a material breach of this Agreement. Agency, in its sole option, may terminate this Agreement and obtain damages from Contractor resulting from said breach. Alternatively, Agency may purchase such required insurance coverage, and without further notice to Contractor, Agency may deduct from sums due to Contractor any premium costs advanced by Agency for such insurance. These remedies shall be in addition to any other remedies available to Agency.

7. Prosecution of Work. The execution of this Agreement shall constitute Contractor's authority to proceed immediately with the performance of this Agreement. Performance of the services hereunder shall be completed within the time required herein, provided, however, that if the performance is delayed by earthquake, flood, high water, or other Act of God or by strike, lockout, or similar labor disturbances, the time for Contractor's performance of this Agreement shall be extended by a number of days equal to the number of days Contractor has been delayed.

8. Extra or Changed Work. Extra or changed work or other changes to the Agreement may be authorized only by written amendment to this Agreement, signed by both parties. Minor changes which do not increase or decrease the amount paid under the Agreement, and which do not significantly change the scope of work or significantly lengthen time schedules may be executed by the Agency’s Executive Director in a form approved by Agency Counsel. All other extra or changed work must be authorized in writing by the Agency Board of Directors.


9.1 Standard of Care. Agency has relied upon the professional ability and training of Contractor as a material inducement to enter into this Agreement. Contractor hereby agrees that all its work will be performed and that its operations shall be conducted in accordance with generally accepted and applicable professional practices
and standards as well as the requirements of applicable federal, state and local laws, it being understood that acceptance of Contractor's work by Agency shall not operate as a waiver or release.

9.1.1 Change in Information. Contractor shall notify Agency thirty (30) days prior to any change to the information provided pursuant to Section 10 of Exhibit A, Proposed Scope of Services, that is initiated by Contractor, or within seven (7) days of Contractor becoming aware of a change to the information provided pursuant to Section 10 of Exhibit A that was not initiated by Contractor.

9.2 Status of Contractor. The parties intend that Contractor, in performing the services specified herein, shall act as an independent contractor and shall control the work and the manner in which it is performed. Contractor is not to be considered an agent or employee of Agency and is not entitled to participate in any pension plan, worker’s compensation plan, insurance, bonus, or similar benefits provided to Agency staff. In the event Agency exercises its right to terminate this Agreement pursuant to Article 4, above, Contractor expressly agrees that it shall have no recourse or right of appeal under rules, regulations, ordinances, or laws applicable to employees.

9.3 Taxes. Contractor agrees to file federal and state tax returns and pay all applicable taxes on amounts paid pursuant to this Agreement and shall be solely liable and responsible to pay such taxes and other obligations, including, but not limited to, state and federal income and FICA taxes. Contractor agrees to indemnify and hold Agency harmless from any liability which it may incur to the United States or to the State of California as a consequence of Contractor's failure to pay, when due, all such taxes and obligations. In case Agency is audited for compliance regarding any withholding or other applicable taxes. Contractor agrees to furnish Agency with proof of payment of taxes on these earnings.

9.4 Records Maintenance. Contractor shall keep and maintain full and complete documentation and accounting records concerning all services performed that are compensable under this Agreement, as well as information provided pursuant to Section 10 of Exhibit A, Proposed Scope of Services, and shall make such documents and records available to Agency for inspection at any reasonable time. Contractor shall maintain such records for a period of four (4) years following completion of work hereunder.

9.5 Conflict of Interest. Contractor covenants that it presently has no interest and that it will not acquire any interest, direct or indirect, that represents a financial conflict of interest under state law or that would otherwise conflict in any manner or degree with the performance of its services hereunder. Contractor further covenants that in the performance of this Agreement no person having any such interests shall be employed by Contractor. In addition, if requested to do so by Agency, Contractor shall complete and file and shall require any other person doing work under Contractor and this Agreement to complete and file a "Statement of Economic Interest" with Agency disclosing Contractor's or such other person's financial interests.
9.6 **Nondiscrimination.** Contractor shall comply with all applicable federal, state, and local laws, rules, and regulations in regard to nondiscrimination in employment because of race, color, ancestry, national origin, religion, sex, marital status, age, medical condition, pregnancy, disability, sexual orientation or other prohibited basis. All nondiscrimination rules or regulations required by law to be included in this Agreement are incorporated herein by this reference.

9.7 **AIDS Discrimination.** Contractor agrees to comply with the provisions of Chapter 19, Article II, of the Sonoma County Code prohibiting discrimination in housing, employment, and services because of AIDS or HIV infection during the term of this Agreement and any extensions of the term.

9.8 **Assignment Of Rights.** Contractor assigns to Agency all rights throughout the world in perpetuity in the nature of copyright, trademark, patent, right to ideas, in and to all versions of the plans and specifications, if any, now or later prepared by Contractor in connection with this Agreement. Contractor agrees to take such actions as are necessary to protect the rights assigned to Agency in this Agreement, and to refrain from taking any action which would impair those rights. Contractor's responsibilities under this provision include, but are not limited to, placing proper notice of copyright on all versions of the plans and specifications as Agency may direct, and refraining from disclosing any versions of the plans and specifications to any third party without first obtaining written permission of Agency. Contractor shall not use or permit another to use the plans and specifications in connection with this or any other project without first obtaining written permission of Agency.

9.9 **Ownership And Disclosure Of Work Product.** All reports, original drawings, graphics, plans, studies, and other data or documents (“documents”), in whatever form or format, assembled or prepared by Contractor or Contractor’s subcontractors, consultants, and other agents in connection with this Agreement shall be the property of Agency. Agency shall be entitled to immediate possession of such documents upon completion of the work pursuant to this Agreement. Upon expiration or termination of this Agreement, Contractor shall promptly deliver to Agency all such documents which have not already been provided to Agency in such form or format as Agency deems appropriate. Such documents shall be and will remain the property of Agency without restriction or limitation. Contractor may retain copies of the above described documents but agrees not to disclose or discuss any information gathered, discovered, or generated in any way through this Agreement without the express written permission of Agency.

10. **Demand for Assurance.** Each party to this Agreement undertakes the obligation that the other's expectation of receiving due performance will not be impaired. When reasonable grounds for insecurity arise with respect to the performance of either party, the other may in writing demand adequate assurance of due performance and until such assurance is received may, if commercially reasonable, suspend any performance for which the agreed return has not been received. "Commercially reasonable" includes
not only the conduct of a party with respect to performance under this Agreement, but also conduct with respect to other agreements with parties to this Agreement or others. After receipt of a justified demand, failure to provide within a reasonable time, but not exceeding thirty (30) days, such assurance of due performance as is adequate under the circumstances of the particular case is a repudiation of this Agreement. Acceptance of any improper delivery, service, or payment does not prejudice the aggrieved party's right to demand adequate assurance of future performance. Nothing in this Article 10 limits Agency’s right to terminate this Agreement pursuant to Article 4.

11. **Assignment and Delegation.** Neither party hereto shall assign, delegate, sublet, or transfer any interest in or duty under this Agreement without the prior written consent of the other, and no such transfer shall be of any force or effect whatsoever unless and until the other party shall have so consented.

12. **Method and Place of Giving Notice, Submitting Bills and Making Payments.** All notices, bills, and payments shall be made in writing and shall be given by personal delivery or by U.S. Mail or courier service. Notices, bills, and payments shall be addressed as follows:

   **Agency:** Sonoma County Waste Management Agency  
   Attention: Lisa Steinman  
   2300 County Center Drive, Suite 100 B  
   Santa Rosa, CA 95403  
   Phone: (707) 565-3632  
   FAX: (707) 565-3701

   **Consultant:** Name  
   Attention:  
   Address:  
   Phone:  
   City, State  
   Zip  
   Fax:

When a notice, bill or payment is given by a generally recognized overnight courier service, the notice, bill or payment shall be deemed received on the next business day. When a copy of a notice, bill or payment is sent by facsimile, the notice bill or payment shall be deemed received upon transmission as long as (1) the original copy of the notice, bill or payment is promptly deposited in the U.S. mail, (2) the sender has a written confirmation of the facsimile transmission, and (3) the facsimile is transmitted before 5 p.m. (recipient’s time). In all other instances, notices, bills and payments shall be effective upon receipt by the recipient. Changes may be made in the names and addresses of the person to whom notices are to be given by giving notice pursuant to this paragraph.

13. **Miscellaneous Provisions.**

   13.1 **No Waiver of Breach.** The waiver by Agency of any breach of any term or promise contained in this Agreement shall not be deemed to be a waiver of
such term or provision or any subsequent breach of the same or any other term or promise contained in this Agreement.

13.2 **Construction.** To the fullest extent allowed by law, the provisions of this Agreement shall be construed and given effect in a manner that avoids any violation of statute, ordinance, regulation, or law. The parties covenant and agree that in the event that any provision of this Agreement is held by a court of competent jurisdiction to be invalid, void, or unenforceable, the remainder of the provisions hereof shall remain in full force and effect and shall in no way be affected, impaired, or invalidated thereby. Contractor and Agency acknowledge that they have each contributed to the making of this Agreement and that, in the event of a dispute over the interpretation of this Agreement, the language of the Agreement will not be construed against one party in favor of the other. Contractor and Agency acknowledge that they have each had an adequate opportunity to consult with counsel in the negotiation and preparation of this Agreement.

13.3 **Consent.** Wherever in this Agreement the consent or approval of one party is required to an act of the other party, such consent or approval shall not be unreasonably withheld or delayed.

13.4 **No Third Party Beneficiaries.** Nothing contained in this Agreement shall be construed to create and the parties do not intend to create any rights in third parties.

13.5 **Applicable Law and Forum.** This Agreement shall be construed and interpreted according to the substantive law of California, regardless of the law of conflicts to the contrary in any jurisdiction. Any action to enforce the terms of this Agreement or for the breach thereof shall be brought and tried in the forum nearest to the city of Santa Rosa, in the County of Sonoma.

13.6 **Captions.** The captions in this Agreement are solely for convenience of reference. They are not a part of this Agreement and shall have no effect on its construction or interpretation.

13.7 **Merger.** This writing is intended both as the final expression of the Agreement between the parties hereto with respect to the included terms and as a complete and exclusive statement of the terms of the Agreement, pursuant to Code of Civil Procedure Section 1856. No modification of this Agreement shall be effective unless and until such modification is evidenced by a writing signed by both parties.

13.8 **Time of Essence.** Time is and shall be of the essence of this Agreement and every provision hereof.
IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the Effective Date.

AGENCY: SONOMA COUNTY WASTE MANAGEMENT AGENCY

By: ______________________________
    Chair

CONTRACTOR:

By: ______________________________
Name: ______________________________
Title: ______________________________

APPROVED AS TO SUBSTANCE BY AND CERTIFICATES OF INSURANCE ON FILE WITH:

By: ______________________________
    Executive Director, SCWMA

APPROVED AS TO FORM FOR AGENCY:

By: ______________________________
    Agency Counsel